

Grundfos warranty policy

Comprehensive warranty included in pump sales price

All Grundfos products come with a warranty that fully complies with legal requirements. The length of the warranty may vary according to agreement.

The warranty does not covers product and material defects as a results of normal wear and tear.

Warranty claims will be rejected in the following situations:

- If the defect in the product arises from:
 - any drawing, design or specification supplied by the customer/purchaser
 - modifications undertaken by the customer/purchaser or a third party without the consent of Grundfos
- If a defect is caused by:
 - normal wear and tear
 - inadequate maintenance or faulty repair by others than Grundfos
 - failure to observe the operating instructions
 - over-loading
 - use of any unsuitable material
 - the effects of chemical or electrolytic action
 - building or assembly work not undertaken by Grundfos
 - other reasons beyond Grundfos' control.

Warranty claims may be submitted by contacting the local Grundfos sales company or the point of sale.