

## **Grundfos warranty policy**

Comprehensive warranty included in pump sales price

All Grundfos products come with a warranty that fully complies with legal requirements. The length of the warranty may vary according to agreement.

The warranty does not covers product and material defects as a results of normal wear and tear.

Warranty claims will be rejected in the following situations:

- If the defect in the product arises from:
  - any drawing, design or specification supplied by the customer/purchaser
  - modifications undertaken by the customer/purchaser or a third party without the consent of Grundfos
- If a defect is caused by:
  - normal wear and tear
  - inadequate maintenance or faulty repair by others than Grundfos
  - failure to observe the operating instructions
  - over-loading
  - use of any unsuitable material
  - the effects of chemical or electrolytic action
  - building or assembly work not undertaken by Grundfos
  - other reasons beyond Grundfos' control.

Warranty claims may be submitted by contacting the local Grundfos sales company or the point of sale.